



Product Safety Recall



LOCK ceiling lamp (article no. 000.652.04) and HYBY ceiling lamp (article no. 102.163.73)

Sold at IKEA since - LOCK 2002 & HYBY 2012.

Defect: IKEA has received customer reports of LOCK and HYBY ceiling lamp glass shades falling.

Hazard: There are potential safety risks if LOCK and HYBY ceiling lamp shade falls.

What to do: Customers should immediately return uninstalled LOCK or HYBY ceiling lights to their local IKEA store for a full refund. If LOCK or HYBY ceiling lights are already installed, customers should immediately contact IKEA Customer Service (details below) or visit IKEA.com.au/aa/recalls for further information on how to obtain a refund for the product and to make arrangements for an electrician to attend and remove the product. Customers should not remove the product themselves. Proof of purchase (receipt) is not required for a full refund or replacement.

Contact Details: Contact IKEA Customer Services on (08) 8154 4532 during store open hours Mon-Fri 10am-9pm, Sat-Sun 9am-5pm or visit IKEA.com.au/aa/recalls

**See www.recalls.gov.au for
Australian product recall information**